



Warranty

Puratap Product Information

The components of the Puratap tap range are guaranteed for a period of **three years** provided your Puratap unit is serviced and the filters changed by Puratap or arranged through Puratap, at least annually.

This warranty excludes dents, scratches or damages to the tap's finish resulting from general use or product care neglect. Any evidence of deliberate misuse or damage will also not be covered under warranty.

Avoid contacting the tap with items that could potentially damage the tap's finish or the tap itself, such as sharp, abrasive or heavy items.

To assist in preserving the finish of your tap, never use harsh detergents or abrasives cleaners, as these will scratch the surface. To clean, use a soft dry cloth or a soft cloth and warm soapy water and wipe over the tap with light pressure. This should be sufficient to clean your tap.

The main purifier body (the sumps and head) of your Puratap system are guaranteed for **10 years**, provided it meets the servicing conditions of the Puratap unit being serviced and the filters changed by Puratap or arranged through Puratap at least annually.